



JABATAN PERKHIDMATAN VETERINAR

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PRESS STATEMENT

By;

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Director General of Veterinary Services

1st October 2010

“BOGUS VETERINARIAN”

1. Media report of bogus veterinarian has blown out of proportion. We do not deny that they may be bogus veterinarian practising. This year, Department of Veterinary Services (DVS) and Malaysian Veterinary Council (MVC) have not received any report on bogus veterinarian.
2. The DVS and MVC viewed with grave concern and seriousness the number of unqualified person(s) who are without license and are involved in carrying out the veterinary practice, dispensing medicine, undertaking surgery in unauthorized clinics or doing house calls or farm visits. This is an act of impersonation as veterinarian and is a violation of the law and is not only dangerous and cruel to the animals they treat but also a gross injustice to their clients. We wish to advise the public, to seek proper treatment for their animals only from qualified and licensed veterinarians for the safety of their animals, public health and themselves.
3. The Veterinary Surgeon Act 1974 requires qualified veterinarians from recognized university to register with the Malaysian Veterinary Council in order to practice as veterinarians and to deliver the veterinary services. Secondly, every veterinarian needs an Annual Practicing Certificates (APCs) from the Malaysian Veterinary Registrar to be allowed to practice legally.
4. Anyone who is not registered with the MVC, who is not exempted from the Act and without proper license (APCs) is prohibited from practice and to deliver veterinary

services. The law provides that if an individual practices, or attempts to practice veterinary medicine, without being licensed commits an offence.

5. Therefore, we encourage the public to report to DVS and MVC for such illegal practices. The public including the registered veterinarians and their clients must take the responsibility to report to the relevant authorities for such cases by email, pro@dvs.gov.my or via sms i.e type **DVSHQAduan [your complaint]** and sent to **15888**. In fact it is mandatory for the veterinary clinics and client to report this to the authority. We will follow up on this report accordingly. The public, clients and veterinarians reporting bogus veterinarian will be interviewed by the authorities. We will also investigate any complaint about ex-DVS staff violating the Act,
6. To check these bogus veterinarian, DVS inspector and MVC will visit and inspects all veterinary clinics and related premises starting next week covering the whole Peninsular, Sabah dan Sarawak. DVS and MVC will check the APCs, staff employment, sanitation and services rendered.
7. Director General (DG) of DVS who is the president of MVC will make an exploratory visit today at the private veterinary clinics around Putrajaya and Bandar Baru Bangi (media is invited in this visit). The inspection campaign will end by mid of November and all reports will be submitted to the DG of DVS and MVC.
8. From today onward, DVS has a **HOTLINE** through **tel: 03-8870 2236** for public to check the List of Registered Veterinarians issued with APCs as of 29 Sept 2010. In the mean time, MVC has proposed to come up with a new Website and a list of registered veterinarians issued with APC will be exhibited for the convenience of the public. Immediately, members of public can get a copy of the gazette from the Percetakan Nasional Malaysia Berhad (PNMB). This Government Gazette contained list of Veterinarians with names, address, date of qualification, date of registration with MVC as of 4th Sept 2008. The gazette reference number is P.U. (B) 387/2008. Any new registered veterinarian issued with APC will not be in the above Gazette but we can provide public with an update upon request until our MVC website is properly developed (hope by early Dec 2010).
9. DVS will issue a circular to remind all registered veterinarian practising at pets shops/veterinary clinics to renew their APCs as soon as possible before end of

November. This circular will also extend to all officers of State DVS, Institutions and Farms to renew their APCs.

10. MVC will publish any violation of the Act by the veterinary clinics or related premises. Pet owners using bogus veterinarians can be haul up by the DVS enforcement officers if it is related to animal welfare issue. All registered veterinarians practising at the veterinary clinics in the the country will be supervised based on the Act by the MVC.
11. DVS and MVC do not condone the practices of bogus veterinarian. Stern action will be taken against these “bogus veterinarians” and those registered veterinarians hiring these persons illegally.