

PIAGAM PELANGGAN



MAKMAL KESIHATAN AWAM VETERINAR KEBANGSAAN

We are committed to providing accurate, transparent, courteous, and efficient scientific analysis services within the following time frame:

| Laboratory analysis | Method of Analysis | Turn Around Time (Day)* | |
|--|---|----------------------------|--|
| Microbiology Unit | Microbiology Unit | | |
| Meat and meat products, Poultry and poultry products, Egg and egg products, Milk and milk products | | | |
| Standard Plate Count (ISO/IEC 17025 accredited) | AS 5013.5 : 2016 | 10 | |
| Coliforms and Escherichia coli | FDA BAM : 2020, Chap.4 | 10 | |
| Coagulase-positive Staphylococcus aureus (ISO/IEC 17025 accredited) | In house method No: MKAV/M 003 based on AS 5013.12.1 (2004) | 10 | |
| Yeast & Moulds (ISO/IEC 17025 accredited) | AS 5013.29 : 2009 | 10 | |
| Detection of Salmonella sp. (ISO/IEC 17025 accredited) | In house method No: MKAV/M 005 based on AS 5013.10 (2022) / In house method No: MKAV/M 006 based on AS 5013.10 (2022) | 7 | |
| Yersinia enterocolitica | FDA BAM: 2017, Chap.8 | 15 | |
| E. coli O157 | ISO 16654: 2001 | 10 | |
| Lactic acid bacteria | Compendium of Methods for the Microbiological Examination of Foods: 2001, Fourth Edition | 10 | |
| Listeria monocytogenes | In house method No: MKAV/M 021 based on USDA FSIS (2019) | 10 | |
| Campylobacter jejuni | MLG 41.05: 2021 | 10 | |
| Sarkosis | USDA FSIS: 1998, Third Edition | 5 | |
| Antimicrobial Susceptibility Test (AST) | CLSI M100: 2020 | 5 | |
| Enterobacteriacea | ISO 21528-2: 2017 | 10 | |
| Clostridium perfingens | ISO 7937:2004 | 10 | |

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^{*} Excluding weekends and public holidays

| Chemistry Unit Products from Food Producing Animal | | |
|--|---|----|
| | | |
| Pesticide (Organochlorine) - Egg | In-house method, MKAV/K002 based on Journal of AOAC International, 86(2):412- 431 (2003), GC-MS/MS | 20 |
| Nitrite & Nitrate - Edible Bird Nest (EBN) | In-house method, MKAV/K018 based on MS 2509:2015, Ion Chromatography | 15 |
| Heavy Metals (Arsenic, Plumbum, Cadmium, Antimony, Mercury) - Edible Bird Nest (EBN) | In-house method, MKAV/K004 based on US FDA Elemental Analysis Manual, Version 1.2 (2020), ICP-MS In-house method, MKAV/K024 based on Technical Note PerkinElmer FIAS-100/400 (2004), FIMS | 15 |
| Mineral (Ferum, Copper) - Edible Bird Nest (EBN) | In-house method, MKAV/K005 based on BS EN 15621:2017, ICP-OES | 15 |
| Species Identification (Porcine DNA, Cattle DNA, Chicken DNA) - Meat and meat products, Poultry and poultry products, Egg and egg products, Milk and milk products | In-house method, MKAV/K015 based on Bioscience, Biotechnology and Biochemistry, 71(12):3131-3135 (2007), Real Time PCR In-house method, MKAV/K017 based on Bioscience, Biotechnology and Biochemistry, 71(12):3131-3135 (2007), Conventional PCR | 15 |
| Species Identification (Cattle DNA, Buffalo DNA, Goat DNA, Sheep DNA, Chicken DNA) - Meat and meat products, Poultry and poultry products, Egg and egg products, Milk and milk products | In-house method, MKAV/K016 based on Meat Science, 70(1):107-112 (2005), PCR-RFLP | 15 |
| Species Identification (Porcine DNA) in Raw Meat (ISO/IEC 17025 accredited) | QIAGEN Mericon Pig Kit (2011), Real Time PCR | 15 |
| Fatty acid content - Egg | In-house method, MKAV/K026 based on Poultry Science, 79:1168-1171 (2000), GC-FID | 20 |

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| Animal Feed | | |
|---|--|----|
| Proximate Analysis - Crude Protein | In-house method, MKAV/K008 based on (i) FAO Animal Production and Health Manual (2011), (ii) Elementar Analysensysteme Data Bulletin (2020) | 15 |
| Proximate Analysis - Dry Matter | AOAC 934.01, 17 th Edition (2000) | |
| Proximate Analysis - Total Ash | AOAC 942.05, 17 th Edition (2000) | |
| Proximate Analysis - Crude Fat | FOSS AN 310 (2012) | |
| Proximate Analysis - Crude Fibre | FOSS AN 0306, Revision 3 (2015) | |
| Proximate Analysis - Gross Energy | In-house method, MKAV/K011 based on FAO Animal Production and Health Manual (2011), Bomb Calorimeter | |
| Mycotoxin Screening - Total Aflatoxin - Zearalenone - Fumonisin | R-Biopharm RIDASCREEN, ELISA | 15 |
| Mycotoxin Confirmation - Aflatoxins (B1, B2, G1, G2) | In-house method, MKAV/K003 based on (i) FAO Animal Production and Health Manual (2011), (ii) Waters Application Note 720002644 (2009), UPLC-FLR | 20 |
| Heavy Metals (Arsenic, Plumbum, Cadmium, Antimony, Mercury) | 1) In-house method, MKAV/K004 based on US FDA Elemental Analysis Manual, Version 1.2 (2020), ICP-MS | 15 |
| | 2) In-house method, MKAV/K024 based on Technical Note PerkinElmer FIAS-100/400 (2004), FIMS | |
| Mineral (Magnesium, Calcium, Potassium, Phosphorus, Copper, Ferum, Zinc, Manganese, Cobalt, Nickel) | In-house method, MKAV/K005 based on BS EN 15621:2017, ICP-OES | 15 |
| Species Identification (Porcine DNA, Cattle DNA, Chicken DNA) | 1) In-house method, MKAV/K015 based on Bioscience, Biotechnology and Biochemistry, 71(12):3131-3135 (2007), Real Time PCR | 15 |
| | 2) In-house method, MKAV/K017 based on Bioscience, Biotechnology and Biochemistry, 71(12):3131-3135 (2007), Conventional PCR | |

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| Species Identification (Cattle DNA, Buffalo DNA, Goat DNA, Sheep DNA, Chicken DNA) | In-house method, MKAV/K016 based on Meat Science, 70(1):107-112 (2005), PCR-RFLP | 15 |
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| Grading (Grain corn) - Moisture content | AOAC 934.01, 17 th Edition (2000) | 15 |
| Grading (Grain corn) - Test Weight per Bushel | USDA, Chapter 3: Corn (2016) | |
| Grading (Grain corn) - Heat Damaged Kernels | USDA, Chapter 3: Corn (2016) | |
| Grading (Grain corn) - Total Damaged Kernels | USDA, Chapter 3: Corn (2016) | |
| Grading (Grain corn) - Broken Corn Foreign Material (BCFM) | USDA, Chapter 3: Corn (2016) | |
| VETERINARY DRUG & HORMON | UNIT | |
| Products from Food Producing | Animal | |
| Multidrug Screening (LC-MS/MS) in Eggs | In-house method No: MKAV/C0 48, UPLC-MS/MS based on Waters Application Note (2016)/ LC-MSMS | 15 |
| Multidrug Screening (LC-MS/MS) in Tissue - Meat (Poultry) - Kidney (Swine, Bovine, Caprine, Ovine) | In-house method No: MKAV/C 049, UPLC-MS/MS based on SOP USDA (CLG-MRM 1.07), FSIS 2018/ LC-MSMS | 15 |
| Chloramphenicol (LC-MS/MS) in Chicken Meat (ISO/IEC 17025 accredited) | In-house method No: MKAV/C 028 based on SOP CSD 301 VI Veterinary Science Division, Belfast, U.K / LC-MSMS | 15 |
| Beta-agonist (ELISA) in Liver and Urine (Swine, Bovine, Caprine, Ovine) | Randox, ELISA | 20 |
| Beta-agonist (LC-MS/MS) in Liver and Urine (Swine, Bovine, Caprine, Ovine) | In-house method No: MKAV/C 040, UPLC-MS/MS based on SOP CSD 306 v1, Veterinary Science Division, Stoney Road, Stormont, BELFAST, BT4 3SD/ LC-MSMS | 25 |
| Nitrofuran AOZ & AMOZ (ELISA) in Liver (Swine, Bovine, Caprine, Ovine) | R-Biopharm RIDASCREEN, ELISA | 20 |

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| Nitrofuran metabolites (LC-MS/MS) in Chicken Meat and Eggs (ISO/IEC 17025 accredited in Chicken Meat) | In-house method No: MKAV/C 024 based on SOP BIO 221 V.1. Veterinary Science Division, Belfast, U.K / Journal of Chromatography B. 691 (1997), 87-94 / LC-MS/MS | 15 |
|---|--|----|
| Fluoroquinolone (LC-MS/MS) in Tissue and Eggs - Meat (Poultry) - Kidney (Swine, Bovine, Caprine, Ovine) | In-house method No: MKAV/C 032, UPLC-MS/MS based on Malaysian Journal of Veterinary Research, V2N1:1-15 (2011)/LC-MSMS | 20 |
| Tetracycline (LC-MS/MS) in Tissue and Eggs - Meat (Poultry) - Kidney (Swine, Bovine, Caprine, Ovine) | In-house method No: MKAV/C 038, UPLC-MS/MS based on Journal of Chromatography A 882:109–133 (2000)/LC-MSMS | 20 |
| Macrolide (LC-MS/MS) in Tissue - Meat (Poultry) - Kidney (Swine, Bovine, Caprine, Ovine) | In-house method No: MKAV/C 043, UPLC-MS/MS based on training course by EU DG Trade (2012)/ LC-MSMS | 20 |
| Sulphonamide (LC-MS/MS) in Tissue and Eggs - Meat (Poultry) - Kidney (Swine, Bovine, Caprine, Ovine) | In-house method No: MKAV/C 039, UPLC-MS/MS based on SOP LMVUCM/P02-22 – Version 3, Fouregeres (2002)/ LC-MSMS | 20 |
| Amphenicol (LC-MS/MS) in Tissue and Eggs - Meat (Poultry) - Kidney (Swine, Bovine, Caprine, Ovine) | In-house method No: MKAV/C 028, UPLC-MS/MS based on SOP CSD 301 VI Veterinary Science Division, Belfast, U.K / LC-MSMS | 20 |
| Anticoccidial (LC-MS/MS) in Poultry Meat and Eggs | In-house method No: MKAV/C 050, UPLC-MS/MS based on training course by AFRL, Thailand (2017)/ LC-MSMS | 25 |
| Colistin (ELISA) in Chicken Meat | R-Biopharm EuroProxima, ELISA | 20 |
| Colistin (LC-MS/MS) in Chicken Meat | In-house method No: MKAV/C 052, UPLC-MS/MS based on training course by AFRL, Thailand (2023)/ LC-MSMS | 20 |

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| Animal Feeds (Animal Feed, Animal Drinking Water and Animal Feed Additives) | | |
|---|---|----|
| Multidrug Screening (LC-MS/MS) | In-house method No: MKAV/VD 006, UPLC-MS/MS | 15 |
| Sulphonamides (LC-MS/MS) | In-house method No: MKAV/VD 001, UPLC-MS/MS based on Journal of Food Control 28:192-198 (2012)/ LC-MS/MS | 20 |
| Tetracyclines (LC-MS/MS) | In-house method No: MKAV/VD 002, UPLC-MS/MS based on Journal of AOAC International V95N4:1010-1015 (2012)/ LC-MS/MS | 20 |
| Amphenicols (LC-MS/MS) | In-house method No: MKAV/VD 003, UPLC-MS/MS based on MDPR Article. Antibiotics (2019)/ LC-MS/MS | 20 |
| Macrolides (LC-MS/MS) | In-house method No: MKAV/VD 004, UPLC-MS/MS | 20 |
| Beta-agonists (LC-MS/MS) | In-house method No: MKAV/VD 005, UPLC-MS/MS | 25 |
| Fluoroquinolones (LC-MS/MS) | In-house method No: MKAV/VD 007, UPLC-MS/MS | 20 |
| Nitrofurans (LC-MS/MS) | In-house method No: MKAV/VD 008, UPLC-MS/MS | 15 |
| Colistin (LC-MS/MS) | In-house method No: MKAV/VD 009, UPLC-MS/MS based on Food Chemistry 248: 166-172 (2018)/ LC-MS/MS | 20 |
| POLLUTION UNIT | | |
| Livestock Wastewater | | |
| pH (ISO/IEC 17025 accredited) | APHA 4500-H ⁺ B, 21 st Edition (2005) | |
| Biochemical Oxygen Demand (BOD₅) 5 days at 20°C (ISO/IEC 17025 accredited) | APHA 5210 B & APHA 4500-O G, 21st Edition (2005) | 10 |

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